

Privacy Policy

www.Foodosys.com

Your privacy is important to us. We value the trust you have placed in us, and are committed to protecting and safeguarding any personal data you give us. This document describes how we use and process your personal data and how we use cookies. It also tells you how you can contact us if you have questions about your personal data or about cookies.

Our website is a channel between customers (website visitor) and the restaurants (registered member) for delivery of edible foods through an order booking form. In no case the website or the website official be claimed for inferior quality of food, delay in the delivery or cancellation of the orders. However we would try our best to do registrations of best restaurants that could provide best quality and customer service.

As this policy is concerned herein,
'restaurants' refer to the registered restaurants,
'members' also refer to the registered restaurants,
'customers or customer' referred to as the website user who generates an order from <http://www.Foodosys.com> for Restaurants,
'we' refer to the www.Foodosys.com,
'you' & 'user' are used for the website visitor that could be either customers or registered members.

If you disagree with this Privacy Policy, you should discontinue using our services.

1. What information do we collect?

We collect information from you when you

- **Register your restaurant with our site through Restaurant Registration form**
When registering on our site, as appropriate, you may be asked to enter your name, email, address, phone numbers and other relevant details pertaining to Restaurant. You may, however, visit our site anonymously. On successful registration the registered members shall be provided rights to edit the appropriate entered information and images only after login-check process program within the website.
- **During payment details validation (only transaction id)**
After member registration and to apply for certain service activation facility you will be asked to make a payment through a Payment channel (presently which is PAYPAL). The transaction-id generated after successful payment will be asked to enter in our payment verification program within the website.
- **During communication with us through our contact us form**
To communicate with us any website visitor can communicate / send us email where-in the mail sender will be asked to provide their details like name, email-address, etc for our records and further communication processes.

Registered members can un-register at any time by emailing at unregister@Foodosys.com. Please allow a couple of days for processing.

We will not sell your information to any third party. You may, however, occasionally receive emails related to cooperative promotions we are involved in with other groups or companies.

2. What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- **To personalize your experience**
Your information helps us to better respond to your individual needs.
- **To improve our website**
We continually strive to improve our website offerings based on the information and feedback we receive from you.
- **To improve customer service**

Your information helps us to more effectively respond to your customer service requests and support needs.

- **To process payment transactions and store in our records.**
Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than payments verifications with Paypal. Please refer point-5 for payment procedure.
- **To send periodic emails**
The email address you provide for order processing, will only be used to send you information and updates pertaining to your order. Many a times email address would also be used to identify you as an authorized member registered with our site.

3. How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you

- **Enter, submit, login or access your personal information during registration process, login process or any communication with us through contact form.**
- **Any website visitor as a customer place an order / enter, submit, personal information**

4. Payment Procedure for upgrading subscription

We offer Paypal as payment transaction procedure for which we don't require or save your financial information like credit/debit card details or account information. Though after payments the registered member would require to enter only '**Paypal transaction ID**' received to them from Paypal Email, in our database via a certain payment verification page within the website.

The payee information sent by Paypal for various transactions will, however, be stored for our future records.

Member's relevant data is stored with us in our secure database servers based in United States and India

5. Do we use cookies?

YES - A cookie is a small text file that is stored on a user's computer for record-keeping purposes. We do use cookies on this site. We do not link the information we store in cookies to any personally identifiable information you submit while on our site.

We use session cookies to make it easier for you to navigate our site. A session ID cookie expires when you close your browser. A persistent cookie remains on your hard drive for an extended period of time. You can remove persistent cookies by following directions provided in your browser's "help" file.

This privacy statement covers the use of cookies by <http://www.Foodosys.com> only and does not cover the use of cookies by any partners or advertisers.

6. Log Files

As is true of most Web sites, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and click stream data.

We use this information, which does not identify individual users, to analyze trends, to administer the site, to track users' movements around the site and to gather demographic information about our user base as a whole.

We use a third-party tracking service called Google Analytics that uses cookies to track non-personally identifiable information about visitors to our site in the aggregate to identify ways to improve the site, identify problems with the site, and better serve our users.

7. Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

While order booking the customer's information will be collected through order booking form and shared with the relevant restaurant for processing.

8. Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

9. Do we comply with the California Online Privacy Protection Act?

Do you have a membership area or an area where the member can view or make changes to any personally identifiable information on your website?

Yes- As part of the California Online Privacy Protection Act, all members of our site may only make changes to their passwords after certain validations. This facility is provided when the member either want to change its password or have forgotten its password.

10. Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

11. Terms and Conditions

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our website at – <http://www.foodosys.com/tnc.php>

12. Your Consent

By using our site, you consent to our privacy policy.

13. Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page with modified date. You are requested to regularly visit this page to keep abreast of the updates.

14. Contact Us

If there are any questions regarding this privacy policy you may contact us at privacypolicy@foodosys.com